2025 Conference Program



Agenda Overview

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| Mon 2-24 | 3:00pm-5:00pm Sponsor/Exhibitor Set-Up |
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| Tue 2-25 | 8:00am-9:30am Sponsor/Exhibitor Set-Up 8:00am-4:30pm Registration Open 9:30am-4:30pm Exhibit Hall Open 10:00am-1:00pm Sessions 1:00pm-2:00pm Lunch 2:00pm-4:30pm Sessions |
| Wed 2-26 | 8:00am-4:30pm Registration Open 8:00am-4:30pm Exhibit Hall Open 9:00am-12:00pm Sessions 12:00pm-1:00pm Lunch 1:00pm-5:00pm Sessions 5:30pm-7:30pm Conference Social |
| Thu 2-27 | 8:00am-12:00pm Registration Open 8:00am-12:00pm Exhibit Hall Open 9:00am-12:00pm Sessions 12:00pm-1:00pm Sponsor/Exhibitor Breakdown 12:00pm-1:00pm Lunch 1:00pm-2:00pm Closing Session |

Committee

NCAF REPRESENTATIVES

Josh Fisher Lisa Lee Elizabeth Overcash Ellen Taylor LeighAnne Wilson SCACCA REPRESENTATIVES Marli Clary Laura Clark Brittany Jones Shelly Simmons



Tuesday, February 25

| Time | Location | Speaker(s) | Session Title | Session Description |
|---------------------|--------------|---|--|--|
| 8:00am | Exhibit Hall | | Registration Open | |
| 9:30am | Exhibit Hall | | Exhibit Hall Open | |
| 10:00am- 11:30am | Palladium B | Alexis Pugh, Best Friends | Are You Talking to Me? Tailoring Your Communications to Reach Your Target Audience | Setting the stage for Carolinas Unite, this session will inspire fresh perspectives on outreach and provide strategies that empower us all to build more informed, supportive communities for animals across the Carolinas. |
| 11:30am- 12:00pm | | | Break | |
| 12:00pm- 1:00pm | Palladium B | Hanna Lentz, SPARC | Don't Be Judgy - Messaging that Leads to Positive Change | During this session we will share SPARC's three essential principles for messaging and storytelling. |
| 1:00pm- 2:00pm | Palladium B | | Lunch | |
| 2:00pm- 3:00pm | Palladium A | Amanda Foster, American PetsAlive! and Kaycey Adair, Greenville County | Digging Deeper: Human- Focused Intake Data to Understand Shelter Surrenders | Join us for an insightful session as we explore the findings and resources from the Intake Triage Project, led by Human Animal Support Services and partner organizations. |
| 2:00pm- 3:00pm | Palladium C | Anamarie Johnson, Petcademy | Get Them Home and Keep Them Home: Data- Driven Solutions for Post-Adoption Support | Uncover effective ways to address the most common behavioral questions from new adopters and foster families. |
| 2:00pm- 3:00pm | Lands End | Justin Wyatt, Horry County Police Dept. | South Carolina's New Cost of Care Law | Join an expert who has successfully leveraged this new statute to secure positive outcomes for animals, communities, and budgets. |
| 3:00pm- 3:30pm | | | Break | |
| 3:30pm- 4:30pm | Palladium A | Clayton Gladieux, Pawboost and Gina Knepp, Michelson Found Animals | PawBoost | Learn more about PawBoost, a platform for lost and found pets, has helped reunite over 1.8 million pets with their owners. |
| 3:30pm- 4:30pm | Palladium C | Karen Walsh, ASPCA | Back to Basics: Animal Sheltering Fundamentals | Whether a seasoned animal welfare professional, or just starting out in the field, this presentation will provide tools and resources using evidence-based practices to build pathways that lead to positive outcomes for animals. |
| | Lands End | Lorien Clemens, PetHub, Inc. | One-Day Social Media Makeover: Create a Year of Return to Home Content with Pre-Made Templates | Participants will engage in hands-on activities to customize these templates, ensuring they align with their organization's needs and voice. By the end, attendees will have a comprehensive, ready-to-use social media plan designed to maximize impact with minimal effort. |
| 4:30pm | | | Evening on Your Own | |

Wednesday, February 26



| Time | Location | Speaker(s) | Session Title | Session Description |
|---------------------|--------------|--|--|--|
| 8:00am- 9:00am | Palladium B | | Breakfast | |
| 9:00am- 10:15am | Palladium B | KC Thompson and Kayla Wade, Humane Society of Charlotte | Pathway Planning for Shelter Animals of Concern - A Collaborative Approach | We will share our experiences at the Humane Society of Charlotte and how our team manages, copes with, and thrives in pathway decision- making. |
| 10:15am- 10:45am | | | Break | |
| 10:45am- 12:00pm | Palladium B | Shelly Moore, Humane Society of Charlotte and Jim Tedford, AAWA | Leadership in a New Era of Animal Welfare: Guiding with Integrity in Complex Times | This session is designed to help current and aspiring leaders in animal welfare understand the need for effective leadership and how to navigate the challenges they face in their roles, providing them with the tools to lead with integrity, transparency, and fairness. |
| 12:00pm- 1:00pm | Palladium B | | Lunch | |
| 1:00pm- 2:00pm | Palladium A | Lee Ann Shenenfiel, Austin PetsAlive! and Alex Vilalobos, Hays County | Your Community Loves Pets: Let Them Tell You Through a Community Needs and Values Survey (And Why You Should) | In this session, learn how a team of nonprofit and county staff engaged residents through a community needs and values survey, advocacy, and data to shape a future-forward animal services organization. |
| 1:00pm- 2:00pm | Palladium C | Terri McCollister, SCDPH and Emily Herring, NCDHHS | Rabies: Dying to Know More | This session brings clarity to rabies prevention, covering North and South Carolina's latest testing data and trends. |
| 1:00pm- 2:00pm | Lands End | April Huntsman, Adopt- A-Pet | Love at First Click: The Science Behind Pet Photos and Adoption Fees | This presentation will delve into the critical elements that make pet photos as captivating as possible. As a bonus, we'll also share insights into how adoption fees impact public interest in pets! |
| 2:00pm- 2:15pm | | | Break | |
| 2:15pm- 3:30pm | Palladium B | Lorien Clemens, PetHub, Inc. | Designing for Impact: Leveraging Free Tools Like Canva to Build Powerful Campaigns | Join us for a hands-on workshop for animal welfare organizations, teaching participants how to create compelling marketing campaigns using free tools like Canva, SurveyMonkey, etc. |
| 3:30pm- 3:45pm | | | Break | |
| 3:45pm- 5:00pm | Palladium B | Spencer Conover, Pasco County Animal Services | Embracing Proactive and Progressive Practices: Balancing the Letter and Spirit of the Law in Animal Control | In this session, we'll explore the balance between the strict enforcement of the law and the compassionate application of its principles in animal control. |
| 5:00pm- 5:30pm | | | Break | |
| 5:30pm- 7:30pm | Exhibit Hall | | Networking Reception | |

Thursday, February 27



| Time | Location | Speaker(s) | Session Title | Session Description |
|---------------------|-------------|---|--|--|
| 8:00am- 9:00am | Palladium B | | Breakfast | |
| 9:00am- 10:30am | Palladium B | Gina Knepp, Michelson Found Animals | Thinking Like an Entrepreneur: Strategies for Animal Shelters to Succeed in Lifesaving | The course will cover practical strategies for differentiating your shelter, diversifying revenue streams, building strong partnerships, and continuously improving operations. |
| 10:30am- 11:00am | | | Break | |
| 11:00am- 12:00pm | Palladium A | Jo Jarred, Orange County Animal Services | Maximizing Value from Veterinary Services | This interactive session will explore the vital relationship between shelters and veterinarians, focusing on those with limited access to veterinary care. |
| 11:00am- 12:00pm | Palladium C | Spencer Conover, Pasco County Animal Services and Shelly Simmons, Greenville County Animal Care | Navigating Shelter Outbreaks: Lessons in Crisis Management and Community Engagement | Join us for an interactive panel discussion featuring insights from Pasco County Animal Services and Greenville County Animal Care on managing shelter outbreaks. |
| 11:00am- 12:00pm | Lands End | Clint Ganus, ASPCA | Speed Networking for Companion Animals in Disaster Preparedness | In this interactive session, participants will engage in focused discussions on disaster preparedness specifically for companion animals. |
| 12:00pm- 1:00pm | | | Lunch | |
| 1:00pm- 2:00pm | Palladium B | Jana Aviles, Lincoln County Animal Services | Storm Stories: Reflecting on Resilience and Recovery After Hurricane Helene | Join us for an open session where we come together to share, listen, and connect through our experiences of Hurricane Helene. |
| 2:00pm | | | Adjourn | |